Penallta House, Tredomen Park, Ystrad Mynach, Hengoed CF82 7PG **Tý Penallta,** Parc Tredomen, Ystrad Mynach, Hengoed CF82 7PG

Chief Executive / Prif Weithredwr
Anthony O'Sullivan BSc(Eng), MSc, CEng, FICE, FCIHT



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For all enquiries relating to this agenda please contact Rebecca Thomas (Tel. 01443 864245: Email: thomar7@caerphilly.gov.uk)

Date: 14th November 2012

PLEASE NOTE THE DATE

Dear Sir/Madam,

A meeting of the Policy and Resources (Performance Management) Scrutiny Committee will be held at Penallta House, Ystrad Mynach (Sirhowy Room) on Thursday, 22nd November 2012 at 5.00 p.m. to consider the matters contained in the following agenda.

Yours faithfully,

Anthony O'Sullivan CHIEF EXECUTIVE

AGENDA

- 1. Declarations of Interest.
- 2. Introduction to the Improvement Objective 6 month update.
- 3. To receive and consider the following Performance Management report for the Corporate Services Directorate:
 - (1) Improvement Objective (IO1) Quarter 2 Update Ensure the citizens of Caerphilly County Borough understand why, when and how to engage with us and the impact their engagement will have in helping us to improve services.

Circulation:

Councillors L. Binding, D.G. Carter, C.J. Cuss, H.W. David, Mrs. D. Ellis, J.E. Fussell, C. Hawker, Ms. J.G. Jones, G. Kirby, A. Lewis, C.P. Mann, S. Morgan, D. Rees, R. Saralis, Mrs. J. Summers, J. Taylor

And Appropriate Officers

